

# Solving Service Challenges The Advantages of S&C's Service Centers and Field Support

Servicing your S&C gear quickly and seamlessly is key to meeting growing customer-reliability expectations while maintaining a lean organization. However, your busy schedule and limited resources make setting up and routinely servicing your gear a challenge that, if ignored, creates multiple risks.

## Organizational CHALLENGES



"My crew is unfamiliar with this device. **What if they make a mistake setting it up?**"

"I don't think I have the time or staff to install my gear and regularly inspect it."

"I don't have room in my facility to store and manage extra equipment."

"I know emergencies happen. **What if I can't solve them on my own?**"

These circumstances can lead to **lengthy installations, device miscoordination, and back-up gear that's unavailable** when you need it.

## Service SOLUTIONS

S&C offers you a wide variety of service options. Working with our expert field-services team through our Service Centers can help solve the challenges you face on time and on budget.



"I feel confident that S&C configured my gear correctly."

"S&C helped me install new equipment quickly!"

"S&C manages gear maintenance so my crew can work on other key projects."

"I'm glad S&C had the gear I needed to fix an emergency."

"I know that S&C has my back, and I can always call them for help."

## ADVANTAGES



Proper device coordination



Easy installation



Spare equipment



Improved reliability

Need an extra hand to solve your service challenges?

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